



**U.S. Army Corps of Engineers
Resident Management System (RMS)
Software Maintenance RELEASE**

RMS Patch: 235

July 23, 2020

Contents

Introduction	3
Overview	3
Contact	3
Weather Delay Difference Fix	4
Added Notifications for Payrolls in GM/CM Modes	5
Implemented new Help Desk API (JIRA) into RMS	7
Deletion Confirmation in Contract File	6
Contract Notifications when Unarchiving	7
Fixed syncing of primary reviewer in submittals	7
Correspondence Fields being editable when they shouldn't be	8
Removed Government Notifications from Contractor's Notification List	9
Fixed Issue with Completed RFIs that had Editable Fields	9
Fixed a Report Title issue with Three Phase Control Worksheets	9
Fixed an issue with Real Property Fund Source	10
Fixed bug to properly set program type for CPAR	10
Fixed Issue with User having to always click Update to get list of Prime Contractors	11

Introduction

This document provides the details of the RMS application changes to accommodate the upgrade patch 235 which was released on July 23, 2020.

Overview

The RMS changes that have been made are summarized below:

1. Several bug fixes
2. Fixed issues with Weather Delay Module
3. Transition from Kayako to Jira Service Management
4. Fix export document issue

Contact

If issues or concerns should arise, please contact the Help Desk.

- Toll Free: 210-473-8658 – RMS Helpdesk Tech Support Center
- Operation Hours: 24/7, holidays excluded

Weather Delay Difference Fix

CCB Change Request 1106

There were two bugs fixed with the weather delay module.

1. The system now flags a conflict when weather QC and QA reports are not the same.
2. The system now allows the weather review to be completed without QA Reports

February 2020													
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday							
	26		27		28		29		30		31	QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	1
QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	2	Weather caused No Delay	3	Weather caused No Delay	4	Weather caused No Delay	5	Weather caused No Delay	6	Weather caused No Delay	7	QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	8
QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	9	Weather caused No Delay	10	Weather caused No Delay	11	Weather caused No Delay	12	Weather caused No Delay	13	Weather caused No Delay	14	QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	15
QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	16	Non Work Day	17	QA: Weather caused Non-Critical Delay QC: No QC Report	18	Weather caused No Delay	19	Weather caused No Delay	20	Weather caused No Delay	21	QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	22
QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	23	Weather caused No Delay	24	Weather caused No Delay	25	Weather caused No Delay	26	Weather caused No Delay	27	Weather caused No Delay	28	QA: No QA Report QC: No QC Report UNRESOLVED CONFLICT	29

Added Notifications for Payrolls in GM/CM Modes

CCB Change Request 1069

RMS application allows contractors to send payrolls through RMS. Several new notifications have been added under the contract notification control.

Payroll has been approved by the Government, Payroll has been rejected by the Government, and Payroll has been submitted by the Contractor

Contract Notification Control

NOTIFICATIONS: RMS can send notifications when certain events related to this contract occur. You can receive notifications within the RMS Application, via SMS Text, and/or via email. Simply check the boxes below for the notifications you wish to receive.

Your notifications will be sent to:

Phone number Format: 909 999 9999

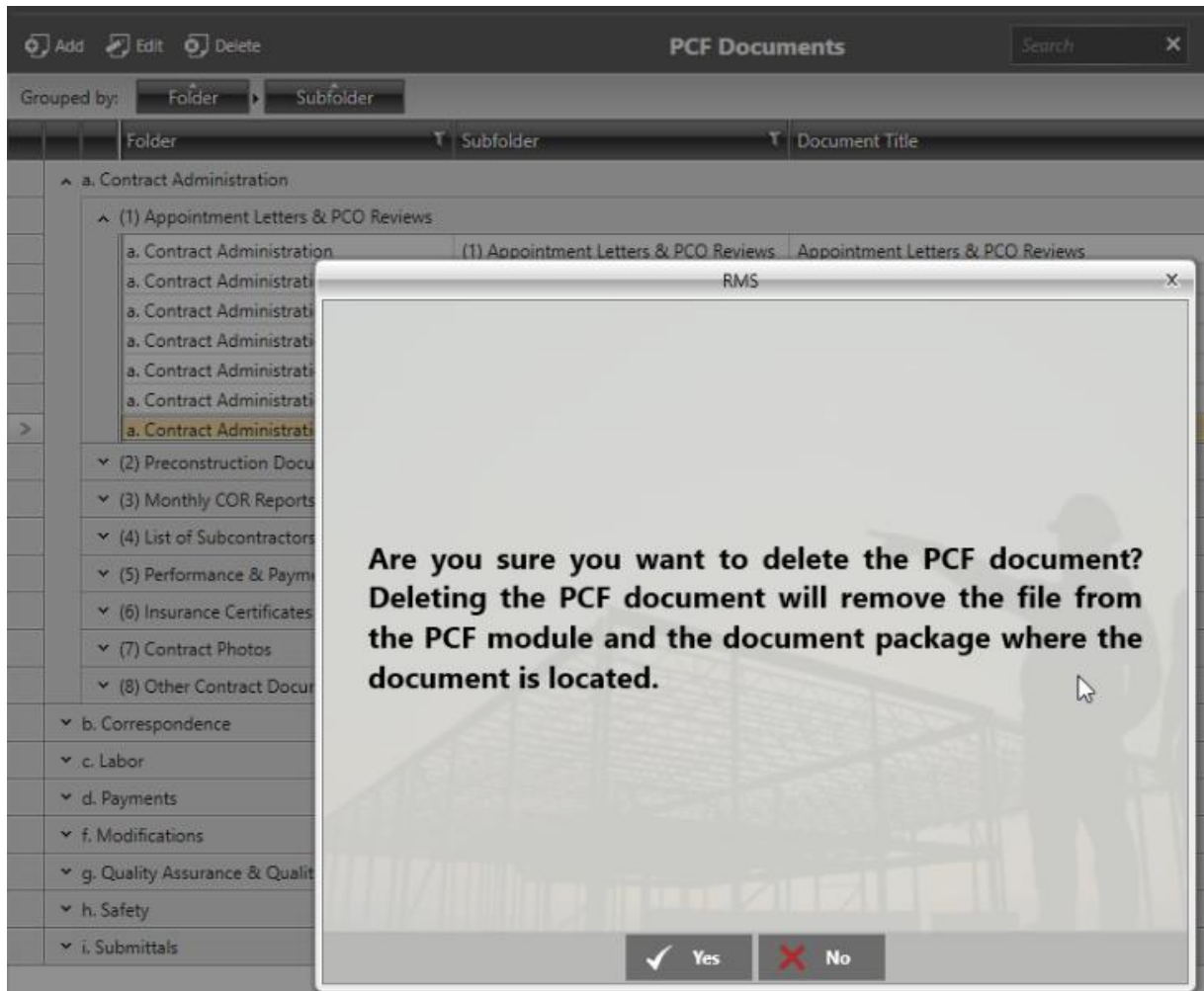
Email address

Contract Event	Notify in RMS	Notify via SMS	Notify via Email
Activity Hazard Analysis returned to Contractor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Correspondence - Letter sent by Contractor to Government	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Correspondence - Letter sent by Government to Contractor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment completed by Contractor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment completed by Government	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment returned to Contractor for Corrections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payroll has been approved by the Government	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payroll has been rejected by the Government	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payroll has been submitted by the Contractor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
QA Daily report completed by Government	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
QA Deficiency added to Daily Report	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
QC Daily report completed by Contractor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
QC Daily reported weather delay by Contractor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
QC Daily returned to Contractor for Corrections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Request for Information completed by Government	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
RFI sent to Government by Contractor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SDEF Schedule accepted for import	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SDEF Schedule import request rejected	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SDEF Schedule submitted for import acceptance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Submittal Item added	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Submittal Item deleted	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transmittal review completed by Government	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
> Transmittal submitted to Government	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Deletion Confirmation in Contract File

Added a popup confirmation on the contract file when deleting a file. “Are you sure you want to delete the PCF document? Deleting the PCF document will remove the file from the PCF module and the document package where the document is located.”

Administration → Contract File (then delete a file)



Contract Notifications when Unarchiving

Removed all contract notifications from a contract when unarchiving a contract so users are not spammed with notifications after the unarchive process.

Fixed syncing of primary reviewer in submittals

CCB Change Request 1085

Submittals → Submittal Register and Transmittal Log (Primary Reviewer on Submittal Item)

In this fix, the primary reviewer would not update the submittal register if changed in the transmittal log, or other way around, would not update the transmittal log if updated on the submittal register. This is now fixed and will sync between the two.

Implemented new Help Desk API (JIRA) into RMS

Help → RMS Support

The RMS Ticketing system now utilizes Jira Helpdesk.

Help Video explaining new ticket process: <https://youtu.be/krtNHj0Jhqs>

New website to put in helpdesk tickets:

<https://astrafirerms.atlassian.net/servicedesk/customer/portal/1>

Correspondence Fields being Incorrectly Editable

Administration → Correspondence

Fixed an issue in the Correspondence module where fields were editable when they shouldn't have been (after completion and when returning for corrections).

Correspondence - S-0256

Letter Dated: 1/14/2020

Date Received: 1/14/2020

Sent Status: Draft Letter Not Complete

Unresolved Issue Return for Correction

Requires Answer?

Letter Summary:

Letter No. S-0256 *CONTRACTOR: Complete a document package for this letter and submit it using this document package manager. The document package should include the letter itself and any applicable supporting documents.*

Document Packages:

Title of Package	Package No.	Status

Select Letter(s) Answered By S-0256 Create New Letter to Answer S-0256 Select Existing Letter(s) to Answer S-0256

Dated	Letter No.	Brief Summary
10/26/2018	C-0076	Draft Letter Sent

Dated	Letter No.	Brief Summary
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Removed Government Notifications from Contractor's Notification List

CM Mode --- Administration → Contract Notification Control

Removed several notifications from this list on the Contractor's side that were Government Mode only notifications.

Fixed Issue with Completed RFIs that had Editable Fields

Administration → Requests for Information

Secondary Reviewer and modifications Required fields were still editable on some RFIs after completion. This issue is now fixed.

Fixed a Report Title issue with Three Phase Control Worksheets

Updated the titles on the Three Phase Control Worksheets to better reflect their names.

Fixed an issue with Real Property Fund Source

Closeout → Real Property --- Edit a Real Property item.

The fund source had an incorrect title.

Unit of Measure / Quantity		Total Quantity
1. Unit	EA - Each	0
2. Unit	AC - Acre	0

Type of Construction: Sustainability Code: Construction Cost: \$0.00

Fund Source

Multiple

Fund Source	Fund Source 1 %	Fund Source 2 %	Fund Source 3 %
<Not Set>	100	0	0
Fsource2 Rp Fund Source Gref <Not Set>		0	
Fsource3 Rp Fund Source Gref <Not Set>		0	

Fund Org: <Not Set> Interest Code: <Not Set>

Item Remarks:

Additional Item Info:

Fixed bug to properly set program type for CPAR

GM Mode – Closeout → CPAR Evaluations

Fixed an issue with the Program Type not being correctly set.

Contractor Performance Assessment Report Export CPARS

Contractor Name/Address	Contract Information	Misc Information	Small Business Utilization	Ratings	Assessor
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Contract Information

Contract/Delivery Order No. W912DR-11-C-0033 NA Evaluation Type:

Evaluation From Date: 2/2/2018 Evaluation To Date: 2/9/2018

Program Type: <Not Set> -

Contract Office: CENAB - Baltimore District

Contracting Officer Name: Contracting Officer Phone:

Fixed Issue with User having to always click Update to get list of Prime Contractors

CM Mode – Right after Login (Update Button)

User reported problems having to always click the update button to get the latest list of Prime Contractors (list was not saving). Fixed.

Contractor Mode - Prime Contractor Selection

You are now logged into Contractor Mode. The list below shows all of the Prime Contractors who have included you in their staff. To continue, select a Prime Contractor from the list below. If you are working with a Prime Contractor that is not displayed in the list below, have your Prime Contractor verify that your account is correctly configured in the Contractor Staff module.

After selecting a Prime Contractor, you will be presented with a list of contracts for that Prime Contractor.

NOTE: If you have recently been granted access to a Prime Contractor and it does not show up on your list, click Update.

Select Update Switch to Offline Mode **Prime Contractors** [Search] [Export]

Drag a column header and drop it here to group by that column

Prime Contractor ID	Prime Contractor Name	USACE District
A0000176	M. C. Dean, Inc	HUNTSVILLE CENTER (A0:A0)
E1000003	Eagle Design, Inc.	RMS CENTER TEST WPC-2 (T2:E1)
E1000014	Alan Smallwood Excavating	RMS CENTER TEST WPC-2 (T2:E1)
E1000029	CCI Group, LLC	RMS CENTER TEST WPC-2 (T2:E1)
> E1000118	The Ranger Group, LLC	RMS CENTER TEST WPC-2 (T2:E1)